

## Recording activities and themes

### CCG engagement activity log

### Name of CCG: NHS Brent

Subject and date of activity or dates activity ran from and to	Type of activity e.g. Meeting, focus group, deliberative event, online discussion, online	Target audiences e.g. Local patient groups, public, stakeholders, public, disease specific groups	How were participants informed (invited, media release, advertisements, flyers, online)	Key themes identified
Sickle Cell  September and December 2014	Roundtable discussions	Sickle Cell Patients	Emailed through Sickle Cell Society	Outcome of roundtable discussions was <a href="#">the new Sickle Cell Service</a> .
Community Services  December 2014 – February 2015	Consultation	General public	Stakeholder groups invited; local newspaper advertisement, & website	Views on services in the community: <ul style="list-style-type: none"> <li>• More complex conditions should be delivered within a hospital setting</li> <li>• Need to reduce waiting times</li> <li>• Flexible appointments</li> <li>• Improved access to services</li> </ul>
Consultation with Parents about CAMHs and CLA and LD  January 2015	Face to face event	Parents	Through health watch who organised the meeting	Information with Healthwatch
Consultation with parents at The Village School about CAMHS and CLA and LD  January 2015	Face to face	Parents	Through 1Voice	A number of issues regarding specific cases were picked up.
Consultation with	Face to face	Social workers	Through a social care	A number of issues regarding specific cases were

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social care about CAMHS and CLA and LD January 2015			meeting and workshop arranged by social care – this was an agenda item	picked up.
Consultation with Foster Carers Forum about CAMHS for CLA and LD January 2015	Face to face event	Foster carers	Through the foster carers co-ordinator	A number of issues regarding specific cases were picked up.
Consultation with CNWL about CAMHS for LAC and LD January 2015	Face to face event	CNWL staff	Through the CAMHS manager	A number of issues regarding specific cases were picked up.
Community Services February 2015	Focus group	Women (30 & over)	Invited via external consultancy	Views on services in the community: <ul style="list-style-type: none"> <li>• Need for flexibility in appointment making</li> <li>• Availability of parking</li> <li>• Accessibility of services by public transport</li> </ul>
Community Services February 2015	Focus group	BME women	Invited via external consultancy	Views on services in the community: <ul style="list-style-type: none"> <li>• Quickness and flexibility of appointments</li> <li>• Importance of level of clinical proficiency</li> <li>• Transparent lines of communication</li> </ul>
Consultation with Children Looked After February 2015	Face to face event	Children Looked After	Through the CLA participation officer	The review in December 2014 was focussed on Tier 3 CAMHS for LAC and LD, but it highlighted other gaps and issues around the CAMHS services in general.  The main summary is:

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				<ul style="list-style-type: none"> <li>• Gap – no Tier 2 service for LAC</li> <li>• Gap - No direct work with foster carers</li> <li>• Gap – No clearly defined referral pathways</li> <li>• Gap – Children with disabilities who do not have a social worker</li> <li>• Gap – involvement of schools</li> <li>• Gap – unclear who is providing what service especially with regards to training</li> <li>• What happens with CLA post 18?</li> <li>• Name of the commissioned service – need to change mental health to emotional wellbeing and resilience support</li> <li>• Improved pathways between all the CAMHs providers</li> </ul>
<p>Wheelchair consultation</p> <p>Three events in March 2015</p>	Face to face events	Users of the wheelchair service – to all GP practices – posters within WCHC	Through advertising to a number of user organisations, social care, parent forums	<p><a href="#">Outcomes</a></p> <p><a href="#">Initial invite list</a></p> <p><a href="#">Event programme</a></p>

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Spinal Pathway April 2015	Workshop	Service users	Poster to all Brent stakeholder, plus Wembley centre Willesden Centre and practices	Spinal Pathway Patient Feedback – Current pathway works well but it was suggested that there is need as below <ul style="list-style-type: none"> <li>• Central Point of care where all referral are managed for spinal related problems</li> <li>• Central point where patients are physically reviewed and referred to appropriate pathway</li> <li>• More focussed spinal pathway user feedback</li> <li>• Improved pathway for Physiotherapy</li> </ul>
Spinal Pathway May 2015	Meeting	Service User	Poster – as not able to attend initial workshop on 23.4.2015	As above
Paediatric asthma event May 2015	Face to face	Health professionals and targeted service users	One to one invitation – informal meeting	<a href="#">Outcomes</a>
Sickle Cell May 2015	Steering Group meetings (every 6 weeks)	Sickle Cell Patients	Sickle Cell Society identified patients from membership to sit on SG	Reviewing and monitoring of the Sickle Cell service on an on-going basis
Early Supported discharge (ESD) Stroke Service May 2015	Patient Group meeting at NWP Hospital	Stroke patients (current and former) from the Stroke Unit	Stroke Unit sent invite	Seeking views on the new ESD Stroke Service
Breastfeeding Support	Survey monkey	GPs and users of BF	Through health	Questions about when and where people use the

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engagement June 2015		support service	professionals and the GP network	service. Also asking which borough users are from.
COPD and respiratory health June 2015	Breathe Easy Group meeting at Central Middlesex Hospital	COPD and other L-T respiratory patients	Breathe Easy Group which meets every month – CCG attended regular meeting	Seeking patient views on current and future services – consulting with them on CCG/NWL proposed priorities
Dementia June 2015	Workshop	Service users, community groups, voluntary sector organisations	Email advertisements through CVS Brent	Exercise to identify and diagnose people with dementia in the community (particularly in hard-to-reach communities). Recommendation the exercise should be carried out by: <ul style="list-style-type: none"> <li>• Delivering outreach work targeted at community groups and their service users</li> <li>• Run health fairs</li> <li>• Educate health and social care practitioners on how to identify people with a memory loss but (who maybe undiagnosed), and how to signpost appropriately</li> <li>• Map out dementia services in the borough, and develop an E-Passport type of leaflet/booklet that practitioners and service users can carry with them</li> </ul>
Early Supported discharge (ESD) Stroke Service July 2015	Steering Group meetings (every 6 weeks)	Stroke patients	Stoke Unit identified patients from membership to sit on SG	Reviewing and monitoring of the ESD Stroke service on an on-going basis
Diabetes	Diabetes Strategic Action Group	Type 2 Diabetic patients living in Brent	BIDS team and Diabetes UK identified patients	Network meeting to discuss a range of issues and how they can be addressed

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July 2015	meeting			